

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Lavorgna et al.	:	
	:	Art Unit: 3629
Serial No.: 09/873,815	:	
	:	Examiner: Tan D. Nguyen
Filed: June 4, 2001	:	
	:	
For: SYSTEMS AND METHODS	:	
FOR MANAGING BUSINESS	:	
METRICS	:	

**AMENDMENT**

Mail Stop: Amendment  
Commissioner for Patents  
P.O. Box 1450  
Arlington, VA 22313

Sir:

In response to the Office Action dated November 3, 2006, please amend the above-identified patent application as follows: